***[USE YOUR DEPARTMENT LETTERHEAD]***

New Information LETTER

This template should be used for circumstances where the ONLY change in the study is the change related to ClinCard (for example, adding ride share via Lyft as an option, using TIN validation for studies with tax implications, etc.)

**INSTRUCTIONS:**

* **[BLUE]** highlighted text provides instructions to guide you in constructing the consent document.
* **Delete all instructional text and scenarios that are not applicable** to your study.
* **Remove all instructional text before submission to the IRB.**

Changes to your study payment system

|  |  |
| --- | --- |
| **Sponsor / Study Title:** | **Insert Study Title** |
| **Protocol Number:** | **Insert Protocol Number** |
| **Principal Investigator:****(Study Doctor)** | **Insert PI name and title** |
| **Telephone:** | **Insert phone number for participant to reach PI, including off-hours emergency number where applicable** |
| **Address:** | **Insert PI’s street address** |

Please read this letter carefully. Take time to ask the study doctor or study staff as many questions about the study as you would like. The study doctor or study staff can explain words or information that you do not understand. This New Information Letter provides additional information about this research study.

NEW information

In the Informed Consent Form you signed when you agreed to take part in this research study, you were told that you would be informed in writing of any new information related to the study. Therefore, the following information is being provided to you. The purpose of this letter is to inform you of changes with ClinCard, the system used to provide you with payments for your participation in the study.

*Add this statement if it is accurate:*

There is no change to the amount of money you will receive. The amount is the same as in the original informed consent form that you signed.

*Provide a brief summary of the specific changes that will impact the participants in this study (for example, collection of their SSN, addition of Lyft, collection of the parent’s SSN instead of the child’s, etc.) and then insert the specific sections as applicable.*

*For participants in existing studies using ClinCard MasterCard, insert this:*

Payment for participating in this study is made using ClinCard, a pre-paid MasterCard card that works like a debit card. We will give you one card that will be used to pay you at each visit/in accordance with the schedule above for the duration of the study. Your ClinCard will come with an information sheet about how to use the card and who to call if you have any questions. You may use this card online or at stores that accept MasterCard. Please see the ClinCard Cardholder [FAQ sheet](https://sites.rutgers.edu/clincard-participants/wp-content/uploads/sites/956/2023/01/ClinCard-ReferenceGuide-CardholderFAQ.pdf) or the Rutgers ClinCard Information Page: <https://sites.rutgers.edu/clincard-users/> for important details about how to use the card, about fees that may apply and what to do if your card is lost or stolen.

ClinCard is administered by an outside company called Greenphire. Greenphire will be given your name, address, and date of birth. They will use this information only as part of the payment system, and it will not be given or sold to any other company. Greenphire will not receive any information about your health status or the study that you are participating in.

*If this study has any single payment which will exceed $100.00 OR the total taxable payments could add up to more than $300.00 in a calendar year, ALSO insert this:*

It is important for you to know that payments for participating in research are considered taxable income. In accordance with Rutgers Tax Policy, study teams are requested to collect your social security number (SSN) or tax identification number (TIN) if any single payment exceeds $100.00 or if there is a possibility that you will earn more than $300 on any given study in a calendar year, which is the case with this study. Your SSN or TIN will be entered into the ClinCard system, where it will be securely maintained and accessible only to the individuals at Rutgers who have an absolute need to see it.

If you earn $600 or more in payments through ClinCard at Rutgers during any calendar year, and if you have provided your SSN or TIN, the Rutgers Tax Office will issue you an IRS-1099 form (or 1042-S form if you are a non-resident alien), and you will be required to report this as income on your taxes.

If you do not provide an SSN or TIN, Rutgers’ Tax Policy requires, once you have earned more than $300 in payments on a study in a calendar year, that 24% of your next payment (or portion of any payment that takes you over $300) and the remainder of payments you receive for the year, be withheld from the payment. For example, if you have already earned $300 in payments on this study in one year, and your next study visit payment would be $100, you will receive $76 on your ClinCard instead of the full $100. The Rutgers Tax Office will send that $24 to the United States Internal Revenue Service (IRS) in order to comply with US tax law. Note that the payment from Rutgers to the IRS will not identify you in any way, therefore, you will not be able to receive a refund or credit against that withholding for any other taxes.

Please also note that if, during your study participation, your situation changes and you are able to provide an SSN or TIN, you are asked to let the study team know at your next study visit. If you provide a valid SSN or TIN, funds will not be automatically withheld from that point forward. If you then go on to earn $600 or more in the calendar year, an IRS Form 1099 will be issued to you. You will report this as income on your tax return.

*If ClinCard will be used to directly reimburse expenses, such as travel, out-of-pocket medication costs, etc., ALSO insert this as applicable:*

You may request reimbursement for expenses related to participating in this study. These include, parking, tolls, taxi or rideshare, mileage, bus, train or airfare, hotel, or out-of-pocket medication costs [edit the list of expense types which are reimbursable as per the study budget]using ClinCard. So long as you provide a receipt for these expenses to the study team, reimbursements are not taxable income. Note: A receipt is NOT required in order to be reimbursed for mileage, but you will need to provide specific information to the study team as to how far you traveled in your vehicle to get to and from the study site.

*Insert the following information if the study budget allows rideshares for participants through the Lyft integration with ClinCard:*

**Transportation using the Lyft** **Ridesharing service for research activities:**

The study team may be able to arrange rides for you to and from your study site through the ridesharing service known as Lyft.  You will not need to use cash or a credit card – the fare for the ride will be paid directly through the study.  The study team will let you know if this service is available for your study.  It is important for you to know, however, should you use this ridesharing service, that Rutgers, the State University of New Jersey, is not responsible in the event of an accident or other event that results in damage to your property, injury to you or in your death.

If you would like to participate in the ClinCard reimbursement card program, please sign this consent form in the spaces provided below. Please take as much time as you like to decide. Please ask your study coordinator any questions you may have.

**CONSENT TO PARTICIPATE IN THE CLINCARD REIMBURSEMENT CARD SERVICE**

If you would like to participate in the ClinCard reimbursement card program, please sign this consent form in the spaces provided below.

**By signing below, I agree that:**

* I give permission to use and share my information about me as described in this form.
* I would like to participate in the ClinCard program and have read the disclosures and descriptions above.
* During the study I may change my mind, and I may choose not to use the ClinCard program for the study by telling the study coordinator. I will not be penalized or lose any benefits to which I am otherwise entitled.

Subject Name (Print):

Subject Signature: Date:

Insert the following after the signature lines for the ClinCard consent if applicable:

**CONSENT TO PARTICIPATE IN THE TEXT MESSAGING SERVICE FOR CLINCARD**

You have the option to receive updates related to payment reminders through text message (standard text messaging rates will apply). These messages will remind you of your regularly scheduled study visits and let you know when payments made to you are loaded on your ClinCard. If you decide to opt-in for the text messaging reminders, you may receive: one payment notification after each visit; and one balance reminder after 5 ½ months of no activity.

* I understand that using the text message service for the study is optional.
* I give permission to use and share my information about me as described in this form.
* I would like to receive the optional text message service and have read the disclosures and descriptions above.
* During the study I may change my mind, and I may choose not to use the text message service for the study by telling the study coordinator. I will not be penalized or lose any benefits to which I am otherwise entitled.

Subject Initials: Date:

Insert the following after the signature lines for the ClinCard consent if applicable:

**CONSENT TO PARTICIPATE IN THE EMAIL SERVICE FOR CLINCARD**

You have the option to receive updates related to payment reminders through email message. These messages will remind you of your regularly scheduled study visits and let you know when payments made to you are loaded on your ClinCard. If you decide to opt-in for the email reminders, you may receive: one payment notification after each visit; and one balance reminder after 5 ½ months of no activity.

* I understand that using the email service for the study is optional.
* I give permission to use and share my information about me as described in this form.
* I would like to receive the email reminder service and have read the disclosures and descriptions above.
* During the study I may change my mind, and I may choose not to use the email service for the study by telling the study coordinator. I will not be penalized or lose any benefits to which I am otherwise entitled.

Subject Initials: Date: